

## Quality Policy

Our mission is to partner with our customers to deliver fresh, agile and innovative solutions to the maintenance and installation of critical systems.

Precise Air Group is committed to supporting our people to drive the values that are important to our business and enable us to deliver on our commitments to our customers every day.

Our commitment to Quality is underpinned by our four Company values.

### Integrity

- Maintaining, implementing and continually improve the effectiveness of our integrated management system that meet quality management systems requirements and the quality of our activities, products and services
- Establishing, monitoring and reviewing quality objectives for our activities, products and services that are measurable and consistent with the requirements of our clients

### Safety

- Implementation of a rigorous risk based management approach to the identification and control of activities effecting the products and services we provide
- Ensuring that the appropriate resources are available to support the implementation, ongoing management in meeting the requirements of quality management systems standards as part of the integrated business management system

### Customers

- Meeting quality standards required by our customers and complying with applicable contractual and legal requirements
- Identifying the changing needs and expectation of our customers and meeting these needs by creating innovative solutions and services which are consistent and reliable

### People

- Ensuring all employees are suitably qualified, trained and experienced to ensure they carry out their roles in a professional manner, and in accordance with industry standards.
- Ensuring that our policies, objectives and achievements are communicated to all persons working for and on behalf of Precise Air Group

All employees are responsible for the effective implementation of the Quality Policy. Where quality related concerns are identified it is up to every individual to ensure these concerns are reported, controlled and then monitored to ensure effective measures are implemented.



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Approved by Nadeem Tayar

Managing Director

